

Laminate Care and Maintenance

Initial Care

Following installation, clean with a recommended no-rinse product sprayed onto a micro fiber cloth or micro fiber handle mop. Do not spray directly on the floor.

Regular Maintenance

- Sweep, vacuum or dust mop with a non-treated mop regularly, dirt and dust particles are the most common threat to your flooring. If the particulates are not removed regularly they can damage the finish and surface of your flooring leaving unsightly scratches that can take away from the beauty of your flooring. Vacuum using air suction only, do not use a vacuum with a beater bar head and be certain that the wheels of the vacuum do not damage the finish.
- Periodically clean the floor with cleaning products made specifically for Laminate floor care. Frequency will depend on the amount of traffic the floor receives. Follow the label instructions closely. A list of recommended care and maintenance products can be found at: http://www.1877floorguy.com/beaulieulam.html or 1877floorguy.com under the Beaulieu Laminate Flooring product tab.
- Remove spills or liquids immediately using a soft/absorbent cloth. Use a recommended cleaning product to clean up any residue left from the spill. Do not allow spills or liquids to remain on the floor for an extended period of time as it may cause damage to your flooring.
- •A lightly dampened mop can be used for spot cleaning.

Preventive Maintenance

- Never use other types of floor covering cleaning products. (Sheet vinyl, ceramic tile cleaners etc...)
- Never wet mop or flood your floor with water or other products.
- **Do not use** steam mops, oil soaps, liquid or paste wax products or other household cleaners that contain lemon oil, Tung oil, mop and shine products, bleach, vinegar, polishes or ammonia. Do not use products that may leave a residue allowing the floor to be slippery or sticky and will cause your floor to appear dull. These cleaners will damage the flooring, leave a discoloring residue, cause swelling, warping and void the warranty.
- **Never** use scouring powder products, steel wool or abrasives.
- Use fabric-faced glides (non-staining), casters or felt pad protectors under the legs of furniture to prevent scuffing and scratching.
- Keep pet's nails trimmed and paws clean and free of dirt.
- Use a dolly or protective sheets of plywood when moving heavy objects.
- Remove shoes with spiked or damaged heels before walking on the floor.
- When moving heavy furniture, do not slide it on your flooring. It is best to pick up furniture completely to protect the flooring.
- Use non staining rugs and mats. Do not use rugs or mats with solid rubber or vinyl backings.
- Maintain normal interior humidity levels. The range should be between 35% and 65%. Use a humidifier or dehumidifier if necessary.

Contact: **Beaulieu's Technical Services Department** at 800-944-2840 or <u>tek.services@beaulieugroup.com</u> for questions.

Please note that this document may have been revised and updated. Please visit our web-site at beaulieuflooring.com for the most up-to-date version of this document or contact Technical Services at 800-944-2840 or tek.services@beaulieugroup.com. Installation and Warranty information can also be found on our web-site or by contacting Technical Services.