

LokWorx for Carpet Tile - 1 Year Limited Warranty

Shaw Industries, Inc. LokWorx installation system for carpet tile is a pressure sensitive hot melt adhesive application system for the installation of polyolefin carpet tile. It is designed for polyolefin tiles and should not be used for PVC, felt backed cushion tiles or tiles that contain plasticizers.

LokWorx technology, under normal use, will retain proper adhesion to the floor and prevent shifting of the tile when properly applied to the back of the approved carpet tile.

This One Year Limited Warranty begins when the carpeting is installed using LokWorx. The carpet must be installed in accordance with the LokWorx installation guidelines and specifications. This warranty is further limited to the period of time owned and maintained by the original end-use purchaser. The basis of any warranty related claim is the original Shaw invoice or authorized Shaw dealer invoice.

LokWorx Installation guidelines and specifications along with carpet care recommendations can be obtained from your dealer or from:

- LokWorx web site at www.lokworx.com.

WHAT THE LOKWORX WARRANTY COVERS

LokWorx Installation System - Shaw warrants that, under normal use, the LokWorx Installation System will provide proper adhesion and will prevent shifting of carpet tile.

WHAT IF YOU NEED WARRANTY SERVICE?

You (the original purchaser) should notify the authorized Shaw Dealer and/or your sales representative and submit:

- A valid proof of purchase in the form of a sales receipt or other documents, which establish proof of purchase.
- A detailed description of the problem and/or a photograph/sample that clearly shows the warranty problem.

Send to www.shawonline.com or Shaw Industries Financial Services, P.O. Box 2128, Dalton, GA 30722. Shaw will designate a representative to inspect the LokWorx installation system and evaluate the warranty claim.

WHAT SHAW WILL DO

Should a defect covered under this warranty be found, the affected area will be repaired to conform to the warranty. If the repair is not practical, Shaw may, at its sole option, replace the affected carpet or refund the proportional purchase price for the affected area.

Shaw will pay the reasonable costs for freight and labor. Any costs incurred for the moving of equipment, furnishings, partitions and the like, that were installed over the Shaw product will be at the consumer's expense.

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WHAT CONDITIONS APPLY?

This warranty does not cover the following:

- carpet installed on stairs or in areas subject to abnormal foot-traffic use (i.e. golf spikes, other spiked footwear, ski boots, and the like) is excluded.
- damage from flooding or excessive moisture from existing moisture issues or alkalinity related issues will not be covered.

The LokWorx system of installation is not intended to be a moisture barrier against hydrostatic pressure in concrete. The installation should not begin should visible moisture be present on the concrete.

Any moisture related testing (i.e. calcium chloride, relative humidity and pH), is not the responsibility of Shaw Industries and all issues related to moisture, including any carpet-related issues, is excluded from this warranty.

NOTE: Relative Humidity results per ASTM F-2170 of 85 % or less and Calcium Chloride results per ASTM F-1869 of 5.0 lbs or less with a pH of 12 is acceptable. For best results, ambient temperatures should remain above 50°F and the ambient humidity should not fall below 40% RH.

NOTE: The warranty is not transferable. It extends only to the original retail purchaser. Shaw does not grant to any person or entity the authority to create for it any obligation or liability in connection with this product. Shaw shall not be liable to the consumer or any other person or entity for any incidental, special or consequential damages, arising out of breach of this limited warranty or any implied limited warranty (excluding merchantability).

All implied warranties, including an implied warranty of merchantability or fitness for a particular purpose, are hereby limited to the duration of this limited warranty. Some states do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to the purchaser. This warranty gives the purchaser specific legal rights, such rights may vary from State to State.

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