



2045 S. Vineyard Ave. Ste 118
Mesa, AZ 85210
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Helios Deck Tiles
Limited 20 year warranty

IncStores decking tiles are guaranteed against any manufacturer's defect, including serious splitting, cracking, rot corrosion, fungal decay, or any physical polymer breakdown, for a period of twenty (20) years from the original date of purchase, warranty include the color stability, durability, resistance to moisture & termites, UV resistance, in terms of normal & correct using.

This warranty is only valid for manufacturer's defect, and would be void by improper installation. Material must not be in direct contact with ground or standing water and must be used in a design which allows for adequate airflow under deck boards and not subject to any moisture issues or standing water. Furthermore, the design and build of any structure must include adequate pitch for proper water drainage and runoff.

Warranty does not include transportation and delivery problems, installation errors, any act of God, vandalism, alterations, misusing, mistreatment, improper maintenance and any other manually damages, and discoloration problems due to exterior board damage due to shipping or improper handling.

Warranty does not include the minimal color variance, slight color fade due to nature factor, the slight distortion, which will not influence the normal function and appearance due to long-term using. Warranty does not include misapplication and does not include any problems caused by improper installation.

IncStores will do even exchanges for all "defective" materials. ("Defects" must be caused by improper manufacturing of the product). Warranty is only valid to the original purchaser and is non-transferable.

IncStores will not be responsible for any consequential damages. This warranty does not cover costs of removal, installation, reinstallation, decking materials, installation tools, and assumes no loss of use, liability for incidental or consequential damages.

This warranty is subject to revision without notice. IncStores.com liability is limited to the original purchase price of this product. This warranty shall only be applicable and enforceable in the United States of America and Canada.