

# TILE & STONE

## CERAMIC TILE FLOORING WARRANTY

The following is the limited warranty issued by Shaw® Industries Group, Inc. (“Shaw”) for Shaw Tile & Stone products. Shaw warrants that its first quality tile and stone products are manufactured according to ANSI A137.1-28 and meet or exceed these requirements.

### What the Shaw Tile & Stone Flooring Limited Warranty Covers:

This Tile & Stone product has been manufactured in accordance with industry standards and is manufactured to last a lifetime with proper care and maintenance. All first quality Tile & Stone from Shaw is warranted to be free of defects in the quality of the product for one year from date of purchase. This warranty applies to products used in residential applications only for as long as the original purchaser owns and resides in the home where the product was installed.

### Each Limited Shaw Tile & Stone Flooring Warranty is subject to the following conditions

This limited warranty is valid only in North America. The warranty is not transferable. It extends only to the original retail purchaser. This limited warranty applies only where the affected area of the Shaw Tile & Stone Flooring is visible. The flooring must be installed in accordance with Shaw’s recommended installation instructions. This limited warranty shall not apply to damage arising from any of the following:

- Accidents, abuse or misuse
- Improper installation
- Exposure to extreme heat
- Scratch, impact or cutting
- Freight

- Modification, alterations, repair or service by a non authorized floor covering dealer
- Problems caused by structural movement/deficiencies in the base of subfloor

**Please Note:** Shaw does not grant to any person or entity the authority to create for it any obligation or liability in connection with this product. Shaw shall not be liable to the consumer or any other person or entity for any incidental, special or consequential damages, arising out of breach of this limited warranty (excluding merchantability). All implied warranties are hereby limited to the duration of this limited warranty. Some states do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to the purchaser. This warranty gives the purchaser specific legal rights, such rights may vary from State to State. This warranty is effective for all shipments after August 1, 28. Contact Shaw for complete warranty information.

### Installation and Reference Materials

Installation procedures recommended are those indicated in the current Handbook for Ceramic Tile Installation as published by the Tile Council of America, Inc. Specification references recommended are those established in the American National Standard Specifications for the installation ceramic tile, as published by the Tile Council of America, Inc. Due consideration must be taken with regard to the subsurface, intended use of the tile surface, and exposure to foreign substances such as water, oil, acid, etc., when selecting the type of setting material and grout. If in doubt, the manufacturer of these setting materials should be consulted.

### Shade Variations

Due to inherent variations associated with quarried stone and naturally fired tile & stone products, color and texture variations from samples should be expected. Blending of tiles from at least six different cartons during installation is recommended, as shine/finish can differ under certain lighting conditions. Prior to installation, tile and stone should be approved by customer. No claims for shade or texture will be honored after installation.