

Lasting beauty your investment of your floor can be achieved through proper care and regular maintenance. Failure to follow these guidelines can void your warranty. To purchase recommended maintenance products, visit a USFloors Authorized Retailer or click on the "Floor Care Shop" link at www.usfloorsllc.com.

Natural Properties

Fading: Natural floors contain organic pigments and are subject to fading when exposed to direct sunlight. Where possible, use drapes or other systems to protect your floor from excessive light.

Joints: Natural flooring reacts to the conditions in the environment. Natural flooring plank systems expand and contract in response to fluctuations in temperature and humidity. Controlling the environment, maintaining an adequate temperature and relative humidity, will minimize the visible effects of normal contraction and expansion. Optimum recommended temperature is 68°F – 72°F and relative humidity is 30% - 50%. *In very dry climates, the use of a humidifier might be necessary.*

PROTECTION

You may protect your floor by taking the following precautions:

- To help eliminate fine particles of dirt/grit that act like sandpaper and will scratch any floor, vacuum or sweep as needed.
- Spills should be wiped up immediately.
- Use walk-off mats at entrance doors and in front of kitchen sink. Avoid rubber backed or other non-ventilated mats or rugs.
- In the kitchen, use a rug in front of the working areas, such as the stove and sink, to prevent local premature wear.
- Weight distribution is a key factor in preventing indentation. Install proper protectors under "feet" of furniture. Furniture will require different types of protectors in order to achieve maximum weight distribution. Resilient pads such as those made of felt, flexible rubber, and saucer-shaped plastic glides will work for most furniture.
- Caster wheeled chairs should have wide, rubber casters. Protective mats are required under office chairs.
- Maintain humidity level of 30% - 50% in the room. If necessary, use a humidifier.
- Periodically check floor for signs of wear.
- Never use tape or other adhesive products on an acrylic surface.

Maintenance

Sweep or vacuum floor frequently in order to avoid build up of abrasive particles. Use only cleaners specified for use on pre-finished hardwood available from your USFloors Authorized Retailer or online at the FLOOR CARE SHOP at www.usfloorsllc.com. NEVER wet or damp mop your floor.

The longevity of the finish is relative to traffic intensity and quality of floor care. When the floor starts to show a traffic pattern and signs of wear it is time to renew the finish. It is the responsibility of the owner to judge when the floor needs recoating. USFloors recommends that a flooring professional be employed for this process and that strict adherence to the finish manufacturer's guidelines be observed.