

timberCORE™

Care & Maintenance Guide

LUCIDA®

SURFACES™

www.LiveOnLucida.com

Welcome to the Lucida Surfaces® Family!

You are now the proud resident in a Lucida Surfaces® commercial or residential space. This means that the surfaces beneath and/or around you have been meticulously designed and professionally installed in accordance with the highest solidGround™ standards – all in an effort to let life live and to provide you with generations of happy habitation.

We encourage you to take a few moments and read through this informative care and maintenance guide. You'll learn about the amazing family of solidGround™ technologies as well as everything you need to know to keep your Lucida Surfaces® floors beautiful and looking like new for generations.

Let's get started!

An up-close look at timberCORE™

timberCORE™ planks are designed with multiple breakthrough components, all of which contribute to our company-wide solidGround™ commitment: to develop surfaces that meet our exacting criteria for: 1) generations of durability, 2) zero movement from the original installation site, and 3) do-it-yourself easy care and maintenance. All Lucida Surfaces® products must check all these boxes to carry the solidGround™ stamp of excellence.

timberCORE™ floating plank features:

1. 0.5 mm aluminum oxide wear-resistant top seal
2. Laser-printed wood-look design layer
3. Premium pressed poplar wood board
4. Patented nuClick™ interlocking system
5. Patented mbrace™ 100% water-resistant casing
6. Balance paper layer

About our patented mBrace™ 100% water resistant casing:

This breakthrough casing fully embraces each plank to protect it against moisture exposure and water damage. It makes for the very first 100% water-resistant floating floor/wall planks. In fact, we have put our planks through the ultimate durability test by immersing them in water for longer than 100 hours. They emerged looking like new! **Expert recommendation: In the event of a flood, broken pipe, etc., unlock the flooring planks and allow both the planks themselves and the area beneath to air-dry. The same planks can then be reinstalled in the same position with a fresh new underlayment.**

About our patented nuClick™ interlocking system:

This breakthrough interlocking system successfully reimagines and far outperforms any plank link designs currently on the market. In addition to its unparalleled fit, seamless finish, and exceptional breathability, it makes for the very first endlessly removable and reinstallable floating floor/wall planks. Installing the timberCORE planks is at least 25% faster than traditional floating surfaces.

Build your life on solidGround™

How does timberCORE™ contribute to your day-to-day life? In many ways, actually:

- **Warmth of natural wood:** timberCORE™ is the first brand to use premium pressed poplar wood instead of powder-and-glue MDF or HDF.
- **Mold & mildew resistance:** Fitted for air exchange, timberCORE™ planks allow efficient air exchange while preventing harmful mold and mildew bacteria

- **Healthy living environment:** timberCORE™ is the first brand to decrease formaldehyde content by a whopping 75%
- **Generations of durability:** With the patented mBrace™ 100% water-resistant casing, your surfaces are now 10x more durable
- **Environmental responsibility:** Thanks to the patented nuClick™ interlocking system, no glue is required and less planks end up in landfills
- **Easy repairs/reinstallation:** Individual timberCORE™ planks can easily be removed by a professional for repairs, color matching and more
- **Foot-traffic friendliness:** timberCORE™ shock-absorbent surfaces are all UL-rated, AC5, a designation usually reserved for the highest-traffic commercial spaces

* For more insight into on how your timberCORE™ planks were installed in the first place, visit LiveOnLucida.com or follow this link:



Caring for your timberCORE™

The timberCORE™ family of technologies and innovations results in the most life friendly and easy-care floor and wall surfaces. No professional cleaning machines are needed to maintain their pristine condition, and everyday upkeep requires only light sweeping or dusting. For best results, follow these simple care guidelines:

- Avoid using heavy floor machines or abrasive cleaning methods.
- No wax or polish is necessary; timberCORE™ planks retain their finish for generations.
- Though liquid spills will not harm your timberCORE™ floors or walls, surfaces may become slippery when wet. For your safety, immediately soak up spills with a cloth.
- Remove tough stains with general-purpose adhesive cleaners, odorless mineral spirits, or acetone-based nail polish remover; follow by wiping with a damp cloth.
- Though timberCORE™ planks are protected by an aluminum oxide wear resistant top seal, using felt pads under sofas and heavy furniture is a smart idea.
- Area rugs are recommended in doorways and other entrances.
- In the unlikely event that your timberCORE™ planks suffer irreversible damage, please contact your installer or retailer; individual planks can easily be replaced.

Maintaining your timberCORE™

Regular maintenance, residential/light commercial use:

- **Sweep, dust, vacuum, or lightly mop on a regular basis.** Both water and oil-based cleaners are safe for use, and vacuum cleaners in "bare floor" mode are fine for lifting dust and light dirt. When mopping, a damp mop is recommended with a mixture of ½ cup vinegar per gallon of water.
- **Treat tougher stains in a timely manner.** Wipe up any foreign substances or set stains and apply an appropriate cleaning agent. Older stains are naturally more difficult to remove, but there are **no worries** of moisture damage.

Regular maintenance, heavy commercial use:

- **Sweep, dust, vacuum, or lightly mop on a daily basis.** This frequent maintenance schedule helps preserve your timberCORE™ planks' durability and appearance in the face of frequent foot traffic. Both water and oil-based cleaners are safe for use, and vacuum cleaners in "bare floor" mode are fine for lifting dust and light dirt. When mopping, a damp mop is recommended with a mixture of ½ cup vinegar per gallon of water.
- **Treat tougher stains in a timely manner.** Wipe up any foreign substances or set stains and apply an appropriate cleaning agent. Older stains are naturally more difficult to remove, but there are **no worries** of moisture damage.

