Rigid Core Drop-Lock Planks by Advanta

Installation, Maintenance, and Warranty

ENVEE Rigid Core Angle-Angle/Drop-Lock Planks

Industrial strength, commercial quality, unbelievably fast and easy to install flooring.

Toll free 877-779-2454 AdvantaFlooring.com



ENVEE Rigid Core floors by Advanta are long lasting, easy-to-maintain floors with the look and texture of real stone or wood—ideal for new construction, remodeling, renovation, interior design makeovers, and cosmetic cover-up.

Before you begin

- 1. Handle cartons carefully to protect the locking edges from damage.
- 2. Before you begin the installation, inspect the flooring material for any obvious defects. Ensure you have the correct color, pattern, quantity, and that all the material is of the same production number. Beginning or continuing the installation means that you have accepted the material and the conditions.
- 3. Acclimating the flooring and the area being installed to the same constant temperature is always the best practice. The room and the flooring should not be below 55°F (13°C) or above 90°F (32°C) during the installation. Once installed the flooring does not require permanent heating or HVAC operation such as northern cabins, vacation homes, 3 season rooms etc.
- 4. ENVEE Rigid Core does not need to be acclimated if the material has been stored in a temperature within 20°F (6°C) of the area to be installed.
- 5. ENVEE Rigid Core should not be exposed to temperatures greater than 160°F (71°C).
- 6. ENVEE Rigid Core may be installed up to 60 linear feet in both directions, 3,600 sq. ft. without expansion strips.
- 7. To allow for building/subfloor movement ENVEE Rigid Core requires a 1/4-inch gap around all walls and fixtures. Door jams should be undercut.
- 8. Subfloors must be permanently dry, rigid and flat to 3/16" in 10 feet.
- 9. Blend planks from several cartons to ensure a random variation.
- 10. To prevent fading and discoloration, protect the flooring from prolonged exposure to direct sunlight.
- 11. Do not install under permanent fixtures such as cabinets.

Subfloor preparation

As a floating floor, ENVEE Rigid Core may be installed over subfloors that may not be suitable for normal glue down installations such as, OSB, chipboard, existing resilient flooring, certain ceramic tiles, etc. However, it is critical that the subfloors are rigid, and level to within 3/16" in 10 feet. Deflection of the flooring may cause separation and eventual breakage of the locking system.

Wood

The floor must be rigid, free from movement and have at least 18" of well-ventilated air space below. ENVEE should not be installed over wooden subfloors built on sleepers over, on grade, or below grade concrete floors unless specific design has been undertaken to eliminate the chance of failure due to the excessive moisture vapor emissions from the concrete.

Underlayment

Underlayment panels are used to correct deficiencies in the subfloor and to provide a smooth, sound surface on which to adhere the resilient flooring. APA underlayment grade plywood, minimum ¼" thickness, with fullysanded face is the preferred panel. Underlayment panels such as Multiply, Tee-Ply, and Ulay are recommended. The underlayment must be free of any foreign material that may cause staining, such as patching compounds, sealers, inks, solvents, etc.

The underlayment should be installed with dispersion type staples placed every 4 to 6 inches in the field and every 2 to 3 inches along the seams. Sanding is a preferred method for smoothing joints.

The American Plywood Association offers other acceptable guidelines for proper wooden subfloor installation. The above mentioned is not considered the only procedure for a successful installation. Always install and fasten underlayment panels according to the manufacturer's recommendations.

There are certain types of subfloors and underlayment that, through years of experience, are known to be prone to failure and are therefore NOT recommended underlayments for resilient floor coverings.

Tempered hardboard and Luan board are not suitable to install ENVEE over. In some cases, permanent staining has occurred from chemicals used in the construction of Luan board. This is also true when using pressure treated or fire-retardant wood. Regardless of which underlayment is used, failures in the performance of ENVEE due to the underlayment are not covered by Advanta's warranty.

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Concrete floors

Concrete floors should be prepared according to ASTM F-710, Standard Practice for Preparing Concrete Floors to Receive Resilient Flooring.

It is essential that a permanent, effective moisture vapor retarder with a permeance of 0.1y, be installed under all on- or below-grade concrete floors. The water vapor retarder (vapor barrier) should be installed directly below the slab.

Floors shall be smooth, rigid, flat, level, permanently dry, clean, and free of old adhesive residue. Imperfections such as chips, spalls, cracks, and/or corrective leveling shall be repaired with cementitious based patching and/or underlayment materials. The surface of the concrete must be flat to within 3/16 inches in 10 feet.

Expansion joints, saw cuts, control joints

Expansion joints in the concrete are designed to allow for the expansion and contraction of the concrete. If the floor coverings are fully adhered to the subfloor and installed over the expansion joints, it more than likely will cause gapping or buckling of the flooring material. As a floating floor, Envee Rigid Core may be installed over expansion joints and control joints.

Patching materials

There are many brands available but basically there are two types of patching materials for the use of smoothing and patching subfloor irregularities. One type is referred to as calcium sulfate/plaster/gypsum base compounds. This type of patch may harbor and promote mildew growth, have low indentation resistance, and poor bond and adhesion strength.

The second type is a cement-based compound usually with a polymer additive. This type of patch will not promote mildew growth; have much higher psi strength and better adhesion properties to the subfloor. Advanta Flooring recommends the use of cementitious base patching and leveling compounds only.

Only use the highest quality materials. Failures of similar floors have been directly attributed to the use of gypsum-based toppings, leveling and patching compounds because of poor indentation resistance, poor resistance to mold and mildew and separation of the product within itself.

Regardless of which patching or leveling compound is used, any failures in the performance of the compound or ENVEE flooring due to the compound is the responsibility of the compound manufacturer and installer, not of Advanta Flooring.

Old adhesive residue

If an asphaltic (cut-back) residue or other types of adhesive are present, it must be dealt with in one of two ways:

- 1. It must be mechanically removed by a means such as bead blasting or diamond grinding.
- 2. A self-leveling cementitious underlayment must be applied over it. Check with the underlayment manufacturer for suitability, application instructions, and warranties.

Never use solvents or citrus adhesive removers to remove old adhesive residue. Residue left within the subfloor will affect the new floor covering.

WARNING! Warning regarding complete adhesive removal: some solvent-based "cut-back" asphaltic adhesives may contain asbestos fibers that are not readily identifiable. Do not use power devices, which create asbestos dust in removing these adhesives. The inhalation of asbestos dust may cause asbestosis or other serious bodily harm. Smoking greatly increases the risk of serious bodily harm.

Existing resilient floors

ENVEE may be installed over a single layer of resilient flooring such as VAT, VCT, and non-cushion sheet vinvl

Installations over existing resilient flooring may be more susceptible to indentation, moisture vapor emission problems and there is always a possibility the existing flooring may telegraph through.

Note: The responsibility of determining if the existing flooring or subfloor is suitable to be installed over rests solely with the installer and flooring contractor.

Poured floors (Epoxy, Polymeric, Seamless)

ENVEE flooring may be installed over most poured floors provided they meet the following conditions:

- 1. Concrete floors that are on, above and below grade: Conduct moisture tests according to ASTM F-1869, Calcium Chloride Moisture Vapor Emission and ASTM F-2170, In-Situ Relative Humidity of the Concrete. Conduct one test for every 1000 square feet of flooring. The test results should not exceed 5 pounds per 1000 square feet per 24 hours for the calcium chloride test and 85% for the in-situ relative humidity.
- 2. It must be totally cured and well bonded to the concrete. It must be free of any residual solvents and petroleum derivatives.

(continued)

Note: The responsibility of determining if the existing flooring is suitable to be installed over rests solely with the installer and the flooring contractor.

WARNING! Do not sand, dry sweep, dry scrape, saw, bead-blast, or mechanically chip or pulverize existing resilient flooring, backing, lining felt or asphaltic "cutback" adhesives. These products may contain either asbestos fibers or crystalline silica. Avoid creating dust. Inhalation of such dust is a cancer and respiratory tract hazard. Smoking by individuals exposed to asbestos fibers greatly increases the risk of serious bodily harm. Unless positively certain that the product is a nonasbestos containing material, you must presume it contains asbestos. Regulations may require that the material be tested to determine asbestos content. The RFCI'S Recommended work practices for removal of resilient floor coverings are a defined set of instructions which should be followed if you must remove existing resilient floor covering structures.

Radiant heated floors

ENVEE flooring may be installed over radiant heated floors provided the operating temperature does not exceed 85°F (29°C). The room temperature must be maintained at a minimum of 55°F (16°C) for 48 hours prior to, during and after installation, after which the temperature of the radiant heating system can be increased. When raising the floor temperature, do so gradually so that the substrate and the flooring material can adapt to the temperature change together. For more information, contact Advanta Flooring Technical Services.

Moisture testing

It is essential that moisture tests be taken on all concrete floors regardless of age or grade level with a minimum of three tests for the first 1000 square feet. The test should be conducted according to ASTM F1869, Calcium Chloride Moisture Emission Test, and ASTM F2170, In-Situ Relative Humidity of the Concrete. One test should be conducted for every 1000 square feet of flooring. The test should be conducted around the perimeter of the room, near columns and where moisture may be evident. The results of F1869 Calcium Chloride moisture vapor emissions from the concrete shall not exceed 5.0 lbs. per 1000 square feet in 24 hours for all installations. For the most accurate results, the weight of the calcium chloride dish should be made on the job site at the start and end of each test. The results of F2170 In-Situ Relative Humidity shall not exceed 85%. A diagram of the area showing the location and results of each test should be submitted to the architect, general contractor, or end user. If the test results exceed the limitations, the installation should not proceed until the problem has been corrected.

Note: It may not be the floor installer's responsibility to conduct the test. It is, however, the floor covering installer's responsibility to make sure these tests have been conducted and that the results are acceptable prior to installing the floor covering.

When moisture tests are conducted it indicates the conditions only at the time of the test. The flooring contractor cannot be held responsible if moisture appears in the future, causing a failure.

Material handling

Flooring shall be stored in a clean, dry environment, protected from the elements.

Store cartons on a smooth, level surface. Stack cartons squarely. Do not stack more than 10 cartons high. Do not store tiles and planks on their edges. Do not drop cartons. Do not double stack pallets. Storing flooring at high temperatures and on uneven surfaces may cause a permanent distortion of the material.

Acclimating the flooring and the area being installed to the same constant temperature is always the best practice. The room and the flooring should not be below 55°F (13°C) and a maximum of 90°F (32°C) during installation.

Envee Rigid Core does not need to be acclimated if the material has been stored in a temperature within 200F of the area to be installed.

Jobsite conditions

All areas should be fully enclosed, weather-tight with the permanent HVAC system in operation. The temperature should be maintained at a minimum of 55°F (13°C) and a maximum of 90°F (32°C) during installation.

Installation

- 1. Remove baseboard, quarter-round, and other wall base material. Under-cut door trims to allow flooring to be installed under trim and move freely. Ensure the subfloor is clean and dust free.
- 2. The long side of the planks should parallel the long dimension of the room. Measure the shorter dimension of the room and divide it in half to determine the center line (fig. 1). Adjust the center line in either direction so the width of planks closest to the wall on either side of the room are roughly equal.
- 3. Place spacer blocks against the wall to create a minimum 0.25" (6mm) expansion gap between the plank and the wall.

4. Measuring from the center line, snap a chalk line to the inside of the first FULL row of planks/tiles (fill in partial plank rows behind). If the first row is less than the full 7 inch width of the plank, or if the wall is not straight, cut the first row to the needed size (fig. 2) (leaving the minimum 0.25" gap between the plank and the wall). Avoid having border pieces less than 3" wide.

To calculate the size of partial planks

figure 2

The calculations for the plank shown in figure 1:

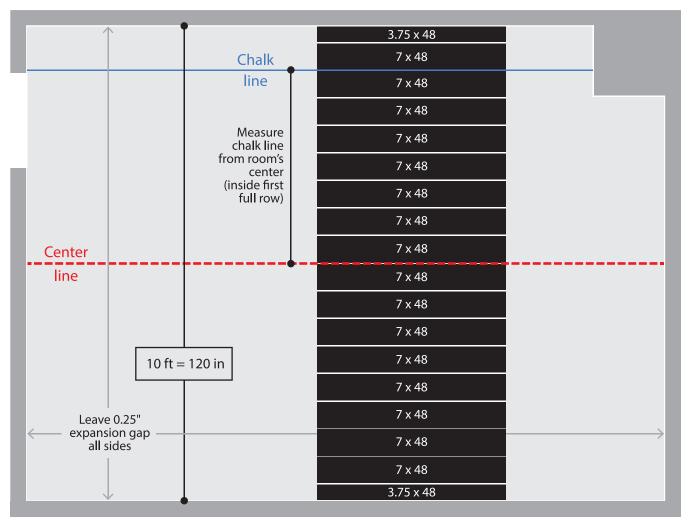
120" (room size) - 0.5" ($2 \times .25$ " expansion gap) = 119.5"

16 (planks) x 7" (plank size) = 112"

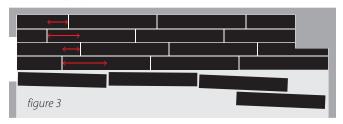
119.5" (room size) - 112" = 29.5"

 $29.5" \div 2 = 3.75"$ (outside plank size)

figure 1



5. Plank ends should be staggered randomly (fig. 3), at least 8 inches apart from row to row. To achieve this, start each row with a plank that varies in length. Usually, the left-over piece from one row can be



used as the starter piece on the next row.

6. The first row: Before clicking them together, lay the first full row of planks along the chalk line with the tongue side toward the wall (groove side out) to ensure all pieces are cut to the width and length needed.

Starting in the corner, working from left to right, install the first full row of planks. It is critical that the first row be straight as it is the foundation for the rest of the installation. Lay the first piece flat on the floor and angle the short end of the second piece into the end of the first. Lay the first row of planks end to end across the length of the room.

7. The rows that follow: Use the balance of the plank from the previous row to start the next row (minimum of 8 inches). Angle the tongue along the length of the plank into the groove of the previous row and lay it flat.

Repeat using the next full plank and gently slide the angled plank until the two short ends line up. Carefully push the board down until the ends click together. Tap the end joint with a rubber mallet to ensure the lock is fully engaged.

- 8. Continue installing planks maintaining the random staggering of the end joints (at least 8 inches apart).
- 9. If small/narrow fill pieces are required, apply a small bead of wood glue along the tongue of the small piece, use a pull bar to pull the pieces in tight, and secure them with painter's tape to hold them place until the glue is set.
- 10. Once the floor is in place, remove the spacer blocks and install base shoe and quarter-round molding to cover the gap between the floor edge and the wall. Nail those moldings into the wall and not the flooring.

Care and Maintenance

Prevention, protection, and care

- The single greatest cause of damage to any flooring or floor finish is abrasion from dirt and grit. Wherever possible, use walk off mats at entrances and doorways, and vacuum mats often.
- Ensure you use non-staining mats on the floor. Rubber-backed and latex-backed mats, tires, and asphalt sealers may stain or damage the surface.
- Use non-staining floor protectors under heavy furniture and equipment.
- Chairs should have clean, smooth, non-staining floor protectors. Ensure there are no nicks or burrs on the protectors. Felt protectors must be cleaned or replaced regularly to ensure there is no grit build-up. Floor protectors should be at least 1 inch in diameter and rest flat on the floor.
- When moving heavy furniture and equipment, use strips of plywood or Masonite to roll or slide the furniture or equipment.
- Avoid prolonged exposure to direct sunlight.
- The key to successful maintenance of all flooring types is the removal of dirt and soil. Mopping with a sponge or string mop alone removes very little soil, but rather it dissolves the dirt and spreads it out evenly across the floor creating a dull, dirty film and migration into the tile joints.
- Advanta Flooring recommends the use of micro-fiber mops and pads for dust mopping and scrubbing. On larger installations using an automatic scrubber or wet vacuum is the preferred way to remove soiled water and rinse water.
- Do not use vacuum cleaner with rotating brushes or beater bars.

General

Use standard maintenance industry safety practices and precautions whenever performing maintenance procedures.

Every application and every building can present its own unique set of problems which may require variations in the maintenance procedures. Choose the maintenance option that meets your area of application and maintenance equipment. The following are general guidelines which will cover the majority of applications. If you feel your situation is not covered by these guidelines, please contact Advanta Flooring technical

services for advice before beginning your maintenance procedures.

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- Advanta Flooring recommends the use of micro-fiber mops and pads for dust mopping and scrubbing. In commercial applications using an automatic scrubber or wet vacuum is the preferred way to remove soiled water and rinse water.

Initial Maintenance

- Remove all surface soil, dirt, sand and grit by vacuuming or dust mopping.
- DO NOT STRIP THE FLOOR
- Scrub the floor with a neutral pH detergent such as; Hilway Direct "Neutral Cleaner" or equivalent.
- In residential applications, scrub the floor using a Hilway Direct spray mop with micro-fiber pads (or equal).
- In commercial applications use a rotary scrubber (175–350 rpm) with a red scrubbing pad or automatic scrubber with red scrubbing pads.
- Pick up solution with a wet vacuum, rinse with clean water, allow to dry.

Note: Envee does not require a floor finish to be applied, however, a floor finish may be desirable to aid in daily maintenance, stain resistance, resistance to abrasion and maintain gloss level. Essentially, a floor finish is a sacrificial wear layer. In commercial applications, if you choose not to apply a floor finish, then the spray buffing system should be utilized as needed. Over time floors will begin to lose their luster and require an application of polish.

If a floor finish is desired:

Note: The higher the gloss level the more apparent will be subfloor imperfections, scratches, stains etc, and the costlier it will be to maintain a high gloss. In healthcare applications a high gloss can also have a negative effect on elderly patients. Multiple coats of high gloss may give your natural looking flooring a "plastic" appearance. Advanta Flooring recommends the use of Matte or Satin shines.

Choose a Matte, Satin or Gloss shine

• Apply 2-3 thin coats of high quality acrylic floor finish

- such as Hilway Direct "Matte" or "Satin" or "Gloss" floor finish or equivalent.
- Apply with a clean finish applicator.
- Allow proper drying time between each coat.

Daily Maintenance

- Vacuum or dust mop with a micro-fiber mop to remove all surface soil, sand and grit.
- Damp mop to remove surface soil using a Hilway Direct spray mop with micro-fiber pads and neutral pH cleaner such as Hilway Direct "Neutral Cleaner" or equivalent.

For commercial applications, as needed

Option 1 – Spray Buff System

 Spray Clean/Buff using a rotary buffing machine (175–350 rpm) with a red pad and a spray buff solution such as Hilway Direct "Spray Buff" or equivalent.

Option 2 – Wet Scrubbing

- Scrub with neutral pH detergent such as Hilway Direct "Neutral Cleaner" or equivalent.
- Apply cleaning solution with a mop and bucket (do not flood the floor, use as little water as possible) and scrub using a rotary scrubber with red scrubbing pad or use automatic scrubber with red scrubbing pad.
- Pick up solution with a wet vac. Rinse with clean water.

Scrub and Recoat (as needed if floor finish has been applied)

- Vacuum or dust mop to remove loose soil and debris.
- Using a rotary scrubber or automatic scrubber do a heavy scrub with a blue scrubbing pad and a double strength of neutral pH detergent such as Hilway Direct "Neutral Cleaner" or equivalent.
- Pick up solution with a wet vacuum.
- Rinse with clean water and allow to thoroughly dry.
- Apply 1-2 thin coats of floor finish such as Hilway Direct "Matte" or "Satin" or "Gloss" floor finish or equivalent.

Automatic Scrubbers are the most efficient, safe, costeffective, ergonomic way to maintain your resilient flooring. Machines are available from small compact "walk behind" to large "ride on" machines.

Recommended floor care and cleaning products.

Advanta Flooring partners with 1877floorguy.com to provide you with recommended floor care and cleaning products.

www.1877floorguy.com

CAUTION: Phenolic type disinfectants are very caustic and may cause adverse effects on the physical properties of the floor covering, including leaving a slippery residue which may cause a hazardous condition. If phenolics are used, after each application, thoroughly rinse the surface with clean water and wet vac up the solution.



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Limited 25-Year Residential Warranty Limited 10-Year Commercial Warranty

FLOOR COVERING LIMITED WARRANTY

Limited Warranty. Advanta Flooring, Inc. warrants that its floor covering products, when installed using Advanta Flooring's recommended procedures, shall perform in accordance with their published specifications and shall be free from manufacturing defects under normal use for a period of ten (10) years commercial, twenty-five (25) years residential, from the date of original installation. THIS IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY ADVANTA FLOORING, INC, AND ADVANTA FLOORING MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, OR ANY OTHER KIND INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. This limited warranty shall extend only to the original purchaser or original end-user and is not assignable.

Limitation of Remedies. Advanta Floorings' only obligation hereunder will be to deliver to the original purchaser or original end-user, free of charge, sufficient material of same or similar quality to replace the defective product. Provided, however, if a warranty claim is made within one (1) year after installation and the defect could not be visible before installation or reasonably discovered prior to installation, then Advanta Flooring will assume reasonable installation costs of the replacement product. No labor cost will be covered on claims made later than one (1) year after date of original installation under any circumstances. Except for warranty claims asserted within one (1) year and which are based on defects that could not be visually seen or reasonably discovered prior to installation, ADVANTA FLOORING INC. SHALL HAVE NO OBLIGATION TO REMOVE ANY DEFECTIVE PRODUCT OR INSTALL ANY REPLACEMENT PRODUCT OR PAY ANY COSTS OF REMOVAL OR INSTALLATION. ANY REMOVAL OR REPLACEMENT SHALL BE THE SOLE-RESPONSIBILITY OF PURCHASER OR END-USER. Replacement will be provided only after Advanta Floorings' inspection of the defective product. Advanta Flooring and its representatives must be permitted reasonable access to facilities for the inspection and testing of the product. All claims for defect shall be deemed waived unless made in writing, delivered to Advanta Flooring during the warranty period and not later than thirty days after discovery of the defect. Purchaser and end-user have the sole responsibility to properly install and maintain the products. Advanta Flooring shall have no obligation to replace any product which has been subjected to misuse, neglect, accident or abuse, or which has not been installed or maintained in accordance with Advanta Flooring's written instructions, or which has been exposed to undue wear and tear, excessive moisture, solvents, alkali or acids. In addition to the foregoing limitations, Advanta Flooring's limited replacement warranty shall not cover surface stains including asphalt, driveway sealer and rubber wheels, dissatisfaction due to improper maintenance or installation, damage from improper maintenance or usage or general misuse including, without limitation, burns, cuts, tears, scratches, scuffs, indentation damage from rolling loads, improperly castered carts, damage or discoloration from adhesive or floor care products not recommended by Advanta Flooring, extended direct exposure to sunlight, excessive moisture, alkaline, hydrostatic pressure damage from the subfloor, mold or mildew, installation of tile over gypsum based patching and leveling compounds or difference in color between samples or photographs and the actual flooring. THE REPLACEMENT (AND REASONABLE

INSTALLATION COSTS ONLY UNDER CONDITIONS SET FORTH ABOVE) OF ANY COVERED DEFECTIVE PRODUCTS IN THE MANNER SET FORTH ABOVE SHALL CONSTITUTE THE SOLE AND EXCLUSIVE REMEDY HEREUNDER AND FULFILLMENT OF ALL THE OBLIGATIONS OF ADVANTA FLOORING WITH RESPECT TO THE LIMITED WARRANTY GIVEN HEREIN. This exclusive and limited remedy shall not fail of its essential purpose by reason of timeliness, causes beyond Advanta Floorings' reasonable control or the general concerns of purchaser or end-user.

Limitation of Liability. Except for the payment for reasonable installation costs under the limited conditions set forth above, Advanta Floorings' total, complete and exclusive liability hereunder shall be limited to replacement of defective product as provided herein and shall not exceed the value of the defective product furnished. Purchaser and end-user waive all other remedies, warranties and liabilities of any kind, express or implied, whether arising by operation of law or otherwise. ADVANTA FLOORING SHALL NOT BE LIABLE FOR LOSS OF PROFITS, DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR OTHER DAMAGES UNDER THIS LIMITED WARRANTY OR FROM ANY CAUSE OF ACTION WHATSOEVER, WHETHER BASED UPON WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

If you experience any problem with Advanta Flooring floor covering, please contact the contractor who installed the flooring to help identify whether the problem is related to manufacturing, installation or maintenance. However, Advanta Flooring is not bound by any opinion or recommendation of the contractor and the contractor is not an agent or representative of Advanta Flooring. Retain all information and documents until the problem is resolved.

If the problem is manufacturing related and you are not satisfied with the contractor's response, please notify Advanta Flooring in writing and explain the problem thoroughly:

Advanta Flooring Inc. 7518 Whitepine Road North Chesterfield, VA 23237 877-779-2454

This limited warranty may not be extended, altered or waived except in writing signed by any authorized officer of Advanta Flooring. Any action for breach hereunder must be commenced within one year after the cause of action has accrued. This limited warranty shall be construed and enforced under the laws of the Commonwealth of Virginia without regard to conflicts of laws.

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